

# PROVIDING LENDENDARY SERVICE TO HOTELS & RESORTS

## Providing a Truly Viable Option

Today, most security companies look the same, say the same things, hire from the same labor pool and operate strictly on a low bid and low service operating model. SecurAmerica was founded on improving the security landscape by providing clients with a different way of doing business.

We operate on a high touch, responsive and customized business platform that creates measurable value for each and every client.

Our hospitality security and guest services program is tailored to the unique needs, risks, nuances and environment associated with your property.

## Our Success: Our People

We carefully recruit, screen and select our personnel based on the role they will play in providing responsive and professional services at a luxury hotel or resort. We only select candidates who are personable, approachable and engaging but who also can provide attentive and proactive security services that take into account the environment and brand of your property.

Our hospitality environment "culture match" process takes into account an officer's personality, skill set, talents and interests and matches these with the unique requirements of the property's management team ownership and guests. Our recruiting sources include the educational, restaurant, concierge and customer service fields.



## We Specialize in the following services:

- Concierge and guest escort services
- Loss prevention
- Hotel and service entrance access control
- Foot and mobile patrols
- Safety, maintenance and amenity area inspections
- Medical and emergency response
- High profile guest security/protection
- And more

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